Appropriate disclosure of product/service information

We're developing centralized systems for managing information on product/service quality and safety. We also analyze customer feedback and questions, and strive to disclose and share it in a timely and appropriate manner with management and staff.

Clear and accurate test results

Conveying information clearly and accurately is a crucial part of providing laboratory services to medical institutions. SRL takes care to ensure that test results are easy for patients to understand, and easy for doctors to explain. For example, for cancer risk screenings that use the AminoIndex Technology, offered by SRL since 2011, additional material is provided explaining how to interpret the test results.

By providing information in this way, SRL contributes to a healthy and prosperous society.

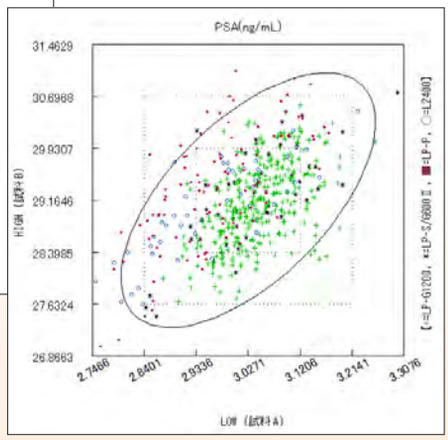
LUMIPULSE® control survey

Every year, Fujirebio conducts a control survey and holds a quality control reporting conference to ensure high testing quality at all medical institutions in Japan that use the LUMIPULSE® system. As of July 2018, the survey has been held 25 times and the conference 24 times. Of the 1,120 LUMIPULSE® systems installed across Japan, 895 facilities participated in total. In addition to quality improvements at laboratories, Fujirebio will also continue to proactively disclose and provide essential information for further improving the performance of its reagents.

Participation rate in control survey and reporting conference

85%

Youden plot of all prostate specific antigen (PSA) models



What is a control survey?

Compared to "internal quality controls" conducted by laboratories themselves, a control survey is a method of "external quality controls" which a lab's test data are analyzed in comparison to a certain minimum of test data obtained from other labs. Manufacturers use this method to improve the performance of tests at each facility where its devices are used.

[Background information]

Each clinical laboratory makes routine efforts to produce accurate test results for patients. However, the conditions in which each testing is carried out are not always uniform, creating potential variations in results.

[Benefits]

This comparison of data can help improve testing conditions and the performance of reagents used.